



Simple • Efficient • Cost-Saving Hosted IP technology

Hosted IP phone systems with unlimited voice and data services from Velstar



IN THE OFFICE



ON THE ROAD

CloudCall will save you money:

- Eliminate capital expenses
- Fixed per user monthly costs
- No ongoing maintenance contracts
- Unlimited voice and data communications
- Leverage existing broadband infrastructure
- Complete CRM integration
- Unified Messaging at no additional cost

By adopting hosted IP phone technology in place of outdated premise-based systems, today's progressive businesses are realizing significant cost savings while improving operational efficiency. With CloudCall from Velstar you receive an advanced IP-Based phone system with unlimited voice and data communications as well as an easy to use customer portal to manage all features and functionality. Unlike other providers, CloudCall runs over a completely private network with guaranteed Quality of Service (QoS).

CloudCall improves your operational efficiency and customer service:

- Guaranteed Quality of Service (QoS)
- Never miss a call in the office or on the road
- Free up valuable IT resources
- Seamlessly integrates with most CRM applications
- Click-to-Call from Outlook and Internet Explorer
- Compatible with most IP phones
- Complete failover for disaster avoidance
- High speed private voice and data network
- Fully scalable
- US-based 24/7 customer support



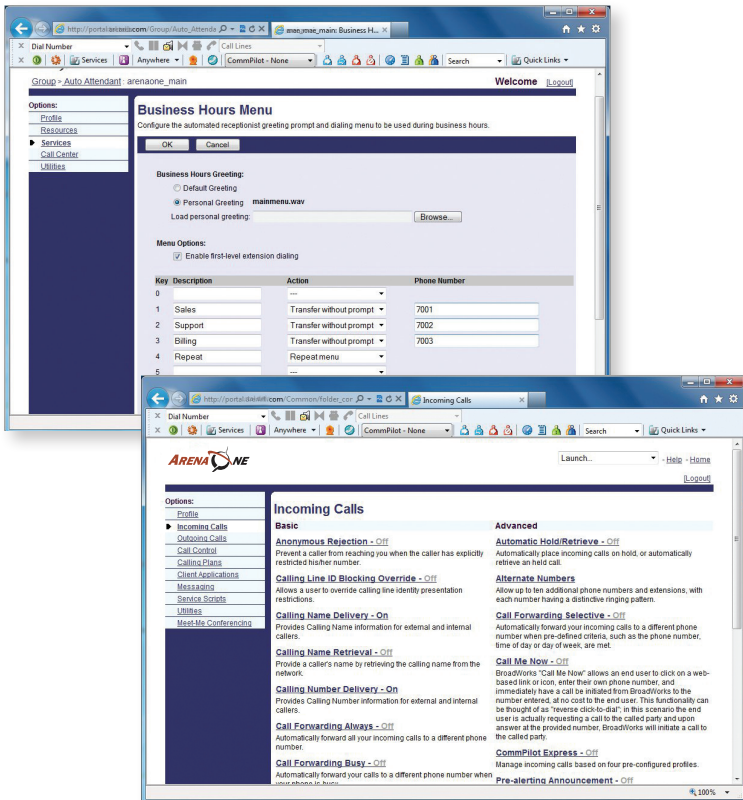
To see how CloudCall can save your business time and money call Tony Ruggieri today at:
631-474-1700 ext 100



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CloudCall from Velstar meets the needs of today's businesses

ADMIN PORTAL



USER PORTAL

Simple Customer Interface:

CloudCall provides customers with an easy to use web-based administration portal. With the click of a mouse customers have complete access to quickly manage all user settings including and not limited to: call forwarding rules, calling groups, speed dials, voicemail settings, and call blocking.

CloudCall Advanced Features:

- Unified messaging
- Voicemail to email/text transcription
- Smartphone Apps and soft clients
- Click-to-Call from Outlook and Internet Explorer
- Full CRM integration including SalesForce and Sugar
- Ring everywhere
- Find me/Follow me
- Mobile phone twinning
- Hot desking allows you to log into any phone
- Fax viewing
- Virtual receptionist
- Call recording
- Remote call monitoring
- Real-time call log reporting
- Full call center suite
- On demand conference calling



HOSTED IP PHONE SYSTEM ANNUAL GROWTH*

Fast-growing technology for your business

* Frost and Sullivan: North American Hosted IP Telephony and UC Service Markets.

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WHY CLOUDCALL?:

CloudCall not only brings you a proven award winning platform, but also over 12 years of experience supporting Hosted IP customers. Unlike other providers who only supply the platform, our service capabilities and knowledge makes us a unique and trusted partner.



www.velstar.com

Velstar is an authorized representative of ArenaOne, and has been providing enterprise voice and data solutions since 2004.